

# FASTER RECOVERY WHEN SERVERS FAIL

Assured Data Protection is a global data backup, business continuity, disaster recovery and threat detection managed service provider. As Rubrik's largest and most established MSP, we provide scalable solutions to customers, MSPs and resellers in more than 40 countries worldwide. We operationalize Rubrik's Zero Trust Security Solutions, delivering data security and protection to customers of any size.

With headquarters in the US and UK, our dedicated team provides 24/7/365 support worldwide to ensure customers can protect, detect and recover critical data and operations with minimum downtime. Assured's managed service solutions are built on Rubrik's Cloud Data Management Platform alongside extended threat detection and response, and our ProtectView management platform to ensure resiliency against data loss, natural disasters and cyber-attacks.

## FLEXIBLE ARCHITECTURE

Using high end components we aim to build and deploy a recovery environment that delivers an end user experience comparable to that in the original workplace.

## MANAGED RUNBOOKS

Assured works with your team on a regular basis to keep your DR plan up to date to address continual changes in your IT environment ensuring that your business can continue to operate during a disaster.

## 2 DR TESTS ANNUALLY

In addition to the initial DR test, 2 annual DR tests are inclusive with all our DRaaS contracts as we recommend customers routinely test and update their business continuity plans to keep them optimal.



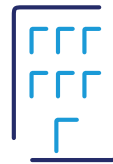
### AVAILABILITY 24/7/365

Once invoked we will take ownership of recovering all the servers on cover



### ISOLATED NETWORKS

Dedicated networking segments make recovery fast and reliable



### NETWORKING SERVICES

We maintain stable environments for the servers and client devices.



### RECOVERY SCOPE

Any and all supported servers that are replicated for our DRaaS solution



## END USER ACCESS

The standard offering allows an IPSEC Site to Site VPN from our recovery environment into the customers main site, recovery site, or a 3rd party workspace. Other options available include multiple IPSEC tunnels, end user VPN clients and a fully customizable virtual desktop environment



## RECOVERY POINT OBJECTIVE - RPO

Typically, a recovery will take between 1 and 2 hours for supported VM's. File systems and physical servers may take a little longer.



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Recovery can be performed to any point in time that is replicated to our data center. Typically, this is the latest version, however, we can bring back earlier versions just as quickly in the case of Ransomware for example.



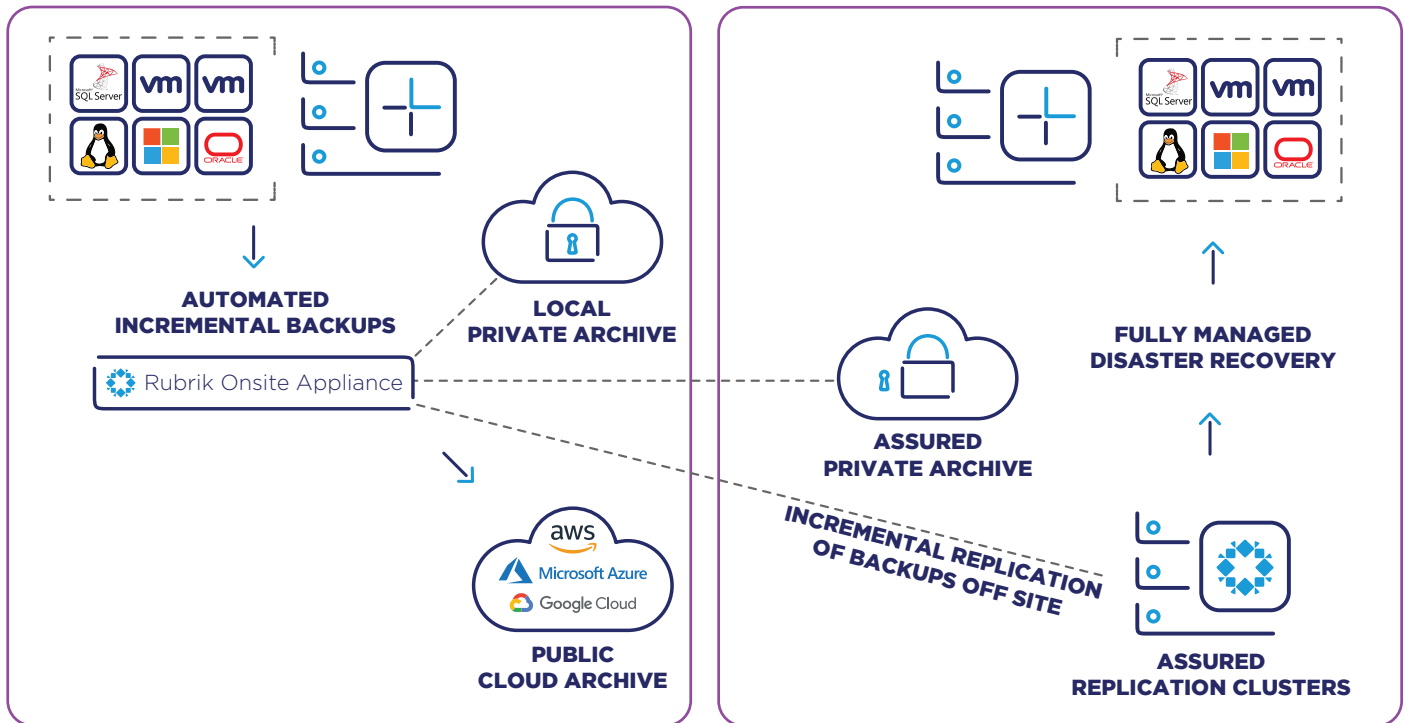
## OUTBOUND INTERNET ACCESS

By default, Internet access is blocked for the recovery server LAN to prevent any conflicts with cloud services during a test. On request, this can be enabled at no extra cost.

# DISASTER RECOVERY INVOCATION WITH ASSURED

### CUSTOMER ENVIRONMENT

### ASSURED RECOVERY PLATFORMS



 **ProtectView**  
ASSURED PROPRIETARY  
MANAGEMENT PLATFORM

**assured**  
data protection

assured-dp.com  
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**ENSURING  
RESILIENCY  
AGAINST CYBER  
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