

CASE STUDY: PROPEL NONPROFITS



THE CHALLENGE

- **Legacy M365 solution:** The existing M365 backup solution was not backing up data effectively and the provider lacked troubleshooting support
- **Unable to backup SharePoint libraries:** A crucial requirement for this non-profit organization
- **IT Resource Constraints:** Limited IT team resources needed to be able to prioritize essential business tasks over managing M365 backups

THE SOLUTION

- **Rubrik's M365 immutable backup solution:** air-gapped immutable backups, automated protection, and rapid recovery
- **On-hand customer support from Assured:** 24/7/365 from a team of experts
- **Daily backup status email report:** automated via Assured's bespoke ProtectView platform

THE RESULTS

- **100% peace of mind:** M365 data is backed up and protected, with no increase in costs compared to previous solution
- **RTOs achieved:** The ability to recover M365 data quickly in the event of an attack or accidental or malicious deletion
- **Ability to scale their data:** A solution which aligns with Propel Nonprofit's future plans for growth

Propel Nonprofits fuels the impact and effectiveness of nonprofits with guidance, expertise, and capital. This mission is in service to a vision of a diverse network of mission-driven nonprofits building a healthy, vibrant, and more just community. Propel is a federally certified Community Development Financial Institution (CDFI) and provides capacity-building services that include accounting and finance, board governance, fiscal sponsorship, lending, skills and knowledge sharing, strategic consulting, and training.

IT Director Dave Nozal leads the IT team and its strategy, and their key responsibility is supporting and empowering users and customers so they can best serve their clients. "We try to build a safe, secure workspace that protects our organization from all the cyber criminals that are out there. And we also really aim to deliver exceptional service to our customers."

THE IT CHALLENGE

"The solution we had in place for M365 backup didn't work and lacked troubleshooting support, it also couldn't back up SharePoint libraries which is crucial for us."

In search of an M365 solution capable of backing up Microsoft data, Dave sought a managed service to ease IT team burdens. He discovered Assured Data Protection via LinkedIn and after investigating Assured further, Dave was confident his needs would be met with Rubrik's technology, fully managed by Assured.

THE SOLUTION

Rubrik's M365 immutable backup solution offers instant archiving, recovery, and workload management. Propel Nonprofits can now confidently recover data across Exchange Online, OneDrive, SharePoint, and Teams in the event of an attack or a disaster.

Assured provides round-the-clock customer support and a fully managed service from a team of experts. Automated daily backup status email reports are generated through Assured's ProtectView platform, ensuring seamless monitoring and management of backups.

THE RESULTS

"From implementation through to the day-to-day running with Assured, it has been seamless. The solution works and the team has been really proactive and responsive. I couldn't be happier with the service. Looking after M365 backups takes up none of my time now, which is just great."

- Dave Nozal, IT Director at Propel Nonprofits